

**BARBARA MAKINGS**  
 419 Phoenix Parkway; Kyalami Estate; 1684

## EDUCATION

University of the Witwatersrand	Batchelor of Commerce	1985
Northlands Girls High School	Matric	1980

## WORK EXPERIENCE

Afrox	MM and SD Support Consultant	June 2008 – September 2008
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### Responsibilities:

- Second line support for SAP SD and SAP MM modules
- Functional Specifications, Design and testing of Enhancements to SAP SD module
- Configuration of incidents and enhancements

### Skill acquired:

- In depth trouble shooting knowledge on MM and SD
- Entry level configuration
- SAP functional specifications design and testing
- Use of SAP table viewer
- USVD
- REMEDY
- HP PPM
- CITRIX
- Dameware Remote
- Afrox business processes
- Knowledge of the gas and welding business

Afrox	MM and SD Training Consultant	June 2007 – May 2008
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### Responsibilities:

- Training Material development of SAP MM and SD modules
- Development of Assessments for SAP MM and SD module training courses
- Management of Training Material development of SD modules
- Management of Printing of Training material
- Support of SAP MM and SD modules
- Development of business processes using Aris

- Development, compilation and publishing of training material on Afrox Intranet using IMSS template
- Development of user Job Aids for MM and SD modules

**Skill acquired:**

- IMSS – template for the design of online training material
- IMSS - creation of paper files to be used in training manuals
- IMSS - publishing of training material on the intranet, using linking facilities, PowerPoint presentations and assessments

SAB Miller	Training Consultant on SAP HR	August 2006 – June 2007
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**Responsibilities:**

- Scheduling
- Facilitation
- Organization
- Delivery of training for SAB (South African Breweries) and ABI (Amalgamated Beverages Industry) for :
  - Introduction to SAP HR
  - Basic SAP navigation
  - Maintenance of Master Data
  - Personnel Development
  - Career Development
  - CAP (Competence Acquisition Process )
  - Industrial Relations
  - Training and Events
  - Recruitment / Staffing
  - Time and Attendance
  - Managing of clockers and shift workers
  - Supplementary Labour ( TESW)
  - Time refresher course
  - Enhancements to existing training material
  - Analysis and development of e-learning based training material for SAP HR training community
  - Training of ABI users on the TESW (Temporary Employee Service Worker) system for implementation on 1 April
  - Support of all ABI users on the TESW system

**Skill acquired:**

- SAP HR
- Training management

De Beers	Training Consultant on MM	December 2005 to June 2006
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## Responsibilities:

- Content development of MM module deliverables included:
- SAP Tutorials
- Assessments
- QRC (Quick Reference Cards)
- Working knowledge of Flow-How Business Processes
- Sum Total Assessment tool
- Courses trained include:
- Material and Service Master Data
- Vendor Managed Inventory
- Purchasing
- Contract Management
- Sales to Contractors
- Inventory
- Physical Inventory
- Despatching
- Scheduling Agreements
- Facilitation and training of ESS (Employee Self Service) which included:
- Travel Management
- Time and Leave
- Material Management
- Plant Maintenance
- SAP navigation
- Support of De Beers end users
- Areas of support include:
- DTC (Diamond Trade Centre)
- FSS (Financial Shared Services)
- GAPS (Group Application Provisioning and Support)
- Ecology
- De Beers Head Office – Kimberley
- Kimberley mines
- Security
- Modules supported include:
- ESS (Employee Self Service)
- Supply Chain
- SAP SD

## Skill acquired:

- SAP Tutor Assessments
- Flow How

- Sum Total Tool

Rand Water Board	Training Consultant	September 2005 – November 2005
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**Responsibilities:**

- Content development of the ISU (Industry Solution Utilities) team. Deliverables include:
  - SAP tutorials
  - Learner Guides
  - QRC
  - Assessment Guide
  - Transaction matrix
  - Mentoring of SAP trainee

**Skill acquired:**

- Overall knowledge of ISU module

SAB	Change and Training Analyst – SAP SD	May 2004 – July 2005
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**Responsibilities:**

- Training and Change Management Analyst on SAP SD replacement Project
- Development of Course Curriculum, Course Design, Facilitator Guides and QRC
- Training nationwide on SAP SD
- Nationwide training on Oasis Handheld Onsite Invoicing system

**Skill acquired:**

- Course material development
- Facilitation

SAB	Senior Analyst Developer	January 2001 – May 2004
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**Responsibilities:**

- Design, coding, testing, training and implementation to the following systems:
  - RFS (Request for Service) and IMS (Incident Management System)
  - SAP Fleet Management Project
  - Oasis Multiple Drop Trailer Project (handheld system where trailers could be dropped at various customers)
  - MIDAS ( Marketing Information and Debtors Accounting System) enhancements
    - Stock
    - Midas Hard Close Reports
    - Midas Roadshow interface

- Generation of Bank Deposit Slips
- Batch processing
- Interface to DIS (Distribution Information System) (MS Access 97, SQL Server)
- Interface to PODS (Payment Owner Driver System) (“)
- Interface to Business Resumption System (“)
- Interface to third party load planning system Roadshow (visual basic)

**Skill acquired:**

- MS Access
- SQL server
- FTP
- Design, coding, testing
- Natural 4

SAB	Contractor to South African Breweries – Senior Analyst Developer	November 1990 – December 2000
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**Responsibilities:**

- Legal Web Page Project – creation of Web page for SAB legal department
- Midas Upgrade Project – conversion from Natural 2 to Natural 4 on Adabas
- Maintenance and Enhancement of various other projects

**Skill acquired:**

- Frontpage
- Natural 4
- Design
- Coding
- Testing

Standard Bank of S.A	Analyst Programmer	October 1989 – December 1990
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**Responsibilities:**

- Home Loans PC upload project
- Fund Managers Re-Write
- Corporate Maintenance Department

## OTHER QUALIFICATIONS/SKILLS

- Van Zyl and Pritchard Programming in Cobol and Natural Johannesburg 1985
- Computer Users Council
- Adult based Training and Education – SAB in house August 2004
- SAB – Aris Training February - 2003
- SAB – FrontPage, Johannesburg – December 2000
- IBM - SQL BASICS for MVS, Johannesburg - February 1997
- Workshop Institute - Microsoft Access 2.0, Johannesburg - November 1996
- SPL Visual Basic, Johannesburg - March 1995
- SPL Systems Analysis and Design, Johannesburg - July 1992
- INFOMET Project Management, Johannesburg - June 1990
- INFOMET Data Modeling, Johannesburg - May 1990
- SPL Adabas Concepts and Facilities, Johannesburg - May 1987
- SPL Natural Application Workshop, Johannesburg - May 1987
- SPL Natural 2, Johannesburg - August 1988
- SPL Natural Construct Application Development, Johannesburg - May 1993
- VSAM COBOL coding, Johannesburg - April 1987
- CICS Command Level Programming, Johannesburg - April 1987
- Easytrieve, Johannesburg - December 1986
- MVS Basic JCL, Johannesburg - December 1985
- ISPF, Johannesburg - December 1985
- MVS Concepts and Facilities, Johannesburg - November 1985
- ADP Concepts, Johannesburg - August 1985

## REFERENCES

Peggy Maggio  
0829242114

Tina Holden  
0829242128

Rosalie Mc Cartney  
0794921681

Radyn Owen  
0834516622